

## 401.0 Insurance Department

IT Plan Version: B 1

### Goals and Objectives

**Goal: 1** Goal #1: The Department's goal is to maintain the current computer system (i.e., applications, systems, and databases) to ensure that the staff have a system that meets currently supported standards.

Objectives	Timeframe	Accomplishments/Status
1 Software: Upgrade Office Automation Software to MS Office 2000	99-01	
2 Software: Upgrade from Windows '95 to Windows NT	99-01	Included with each PC upgrade. In progress.
3 Software: Upgrade Norton AntiVirus to most current version.	01-03	
4 Software: Upgrade ClickNet Professional to most current version.	01-03	Recently purchased latest upgrade.
5 Software: Monitor and assess future needs and purchase/replace as necessary to meet Department IT needs (i.e., Boeckh, Focus, etc.).	99-01	This will extend from 99-05 and is on-going.
6 Software: Upgrade Windows NT Server to Windows 2000.	01-03	
7 Hardware: Upgrading all PC's from Pentium 100 to minimum specification of Pentium II, 366 MHz or greater.	99-01	In progress.
8 Hardware: Monitor and assess future needs and purchase/replace as necessary to meet Department IT needs (i.e., printers, monitors, fax machine, server, etc.).	99-01	This will extend from 99-05 and is on-going.
9 Assess on-going ITD charges for use of Oracle database.	99-01	This will extend from 99-05 and is on-going.
10 Web Site: Maintain current Web Site.	99-01	This will extend from 99-05 and is on-going.

**Goal: 2** Goal #2: The Department's goal is to evaluate and implement appropriate enhancements to current systems as well as develop new applications as needed.

Objectives	Timeframe	Accomplishments/Status
1 Application development for SHIC program.	99-01	Plan to outsource.
2 Application development of Petroleum Tank Release Compensation Fund program to an MS Access database.	99-01	In-house development planned.
3 Application development of centralized processing component of Producer Information Network (PIN) system.	99-01	
4 System revision to Company Licensing System to adjust for new lines of authority as approved by the last Legislature.	99-01	ITD to develop by June, 2000.
5 Continue to review status of making Department functions interactive.	99-01	Will continue from 99-03. Is ongoing.
6 Plan to adopt Producer Licensing Model and determine the legislative, financial, and IT impacts.	01-03	
7 Continue to review electronic fund and credit card payment capabilities.	01-03	
8 Consider implementation of pilot imaging project for Fire & Tornado Fund appraisal, underwriting and claims processes.	99-01	Will continue from 99-05.
9 Based upon success and experience with imaging system pilot project, consider expending for other divisions.	01-03	Will continue from 01-05.

# North Dakota Statewide Information Technology Plan 2000 - Agency Plan Summaries

## 401.0 Insurance Department

IT Plan Version: B 1

**Goal: 2** Continued....

### Objectives

- 10 On-going evaluation and review of processes to determine needs for future enhancements or developments to existing systems (post conversion).
- 11 Enhance current Web Site as necessary.

### Timeframe

99-01

99-01

### Accomplishments/Status

Will continue from 99-05 and is ongoing.

Will continue 99-05 and is ongoing.

**Goal: 3** Goal #3: The Department's goal is to evaluate the IT staff and resource (i.e., outsourcing) needs in light of the completion of the major conversion and potential future enhancements to the system.

### Objectives

- 1 Review current IT resources to meet Department IT needs.
- 2 Review and determine ITD's future role in accomplishing any future enhancements to our major systems.
- 3 Determine if Department needs to expand internal IT resources.

### Timeframe

99-01

99-01

99-01

### Accomplishments/Status

Will continue from 99-05.

Will continue from 99-05.

Continue to review in 01-03 and 03-05 bienniums.

Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05
<b>1 Software Maintenance</b>	1	Maintenance/Base	Ongoing				
Windows 2000 Professional Upgrade					IT PLAN ESTIMATED COST	\$35,000	\$35,507
Office 2000 Upgrade					BASE BUDGET REQUEST	\$35,507	\$35,507
Norton Anti-Virus 2000 Upgrade					OPTIONAL BUDGET REQUEST	\$0	\$0
Exchange 2000 Upgrade CAL's					BUDGET NONAPPROPRIATED	\$0	\$0
Windows 2000 Server Upgrade							
Windows 2000 Server Media							
Windows 2000 Server Upgrade CAL's							
Clicknet Professional Upgrade							
Adobe Acrobat							
Sybase Infomaker Upgrade							
Other Software Licenses (ACL, SERFF, Boeckh & FOCUS)							
<b>Activity</b>	<b>Priority</b>	<b>Activity Type</b>	<b>Start Date</b>	<b>End Date</b>	<b>99-01</b>	<b>01-03</b>	<b>03-05</b>
<b>2 Hardware Maintenance</b>	2	Maintenance/Base	Ongoing				
99-01 biennium: will upgrade all PC's.					IT PLAN ESTIMATED COST	\$153,155	\$29,304
01-03: Purchase File Server, Meridian CD Tower, misc. PC's that may need updated and purchase of printers.					BASE BUDGET REQUEST	\$29,304	\$29,304
03-05: upgrade all PC's.					OPTIONAL BUDGET REQUEST	\$0	\$0
					BUDGET NONAPPROPRIATED	\$0	\$0

# North Dakota Statewide Information Technology Plan 2000 - Agency Plan Summaries

## 401.0 Insurance Department

IT Plan Version: B 1

Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
3	Outsourced Services	3	Maintenance/Base	Ongoing				
Increase is due to increase in ITD development costs.					IT PLAN ESTIMATED COST	\$386,642	\$409,005	\$445,815
					BASE BUDGET REQUEST		\$409,005	
Estimates include: ITD charges for use of Oracle database (CPCU charges) and development costs for maintenance of existing systems and potential development of new systems. ITD’s original estimate for our database charges was approximately \$1,200/month, however, ITD costs have been at approximately \$20,000/month, which includes database and development charges.					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	
Estimate includes the implementation of an imaging system for the Fire & Tornado Fund.								
Estimate includes potential costs related to electronic fund transfer and credit card payment capabilities.								
Estimate includes necessary development for web interaction of Department functions.								
Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
4	IT Staff Needs	4	Enhancement/Upgrade	03/2000	06/2005			
Review current IT resources and needs, both in-house and outsourcing.					IT PLAN ESTIMATED COST	\$0	\$0	\$0
					BASE BUDGET REQUEST		\$0	
					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	
<b>Justification:</b>								
To determine if more internal resources are necessary and to determine ITD’s future role.								
<b>Impact on other activities:</b>								
Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
5	ITD Telephone	5	Maintenance/Base	Ongoing				
ITD Telephone costs (added by Rob for Ken, will be revised by Jodee)					IT PLAN ESTIMATED COST	\$0	\$85,621	\$0
					BASE BUDGET REQUEST		\$85,621	
					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	

North Dakota Statewide Information Technology Plan 2000 - Agency Plan Summaries

401.0 Insurance Department

IT Plan Version: B 1

Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
6 IT Contractual Svcs	6	Maintenance/Base	Ongoing					
ITD Contract Services (added by Rob for Ken, will be revised by Jodee)					IT PLAN ESTIMATED COST	\$0	\$8,568	\$0
					BASE BUDGET REQUEST		\$8,568	
					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	
Total Agency					IT PLAN ESTIMATED COST	\$574,797	\$568,005	\$636,322
					BASE BUDGET REQUEST		\$568,005	
					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	